Canon
SEE IMPOSSIBLE

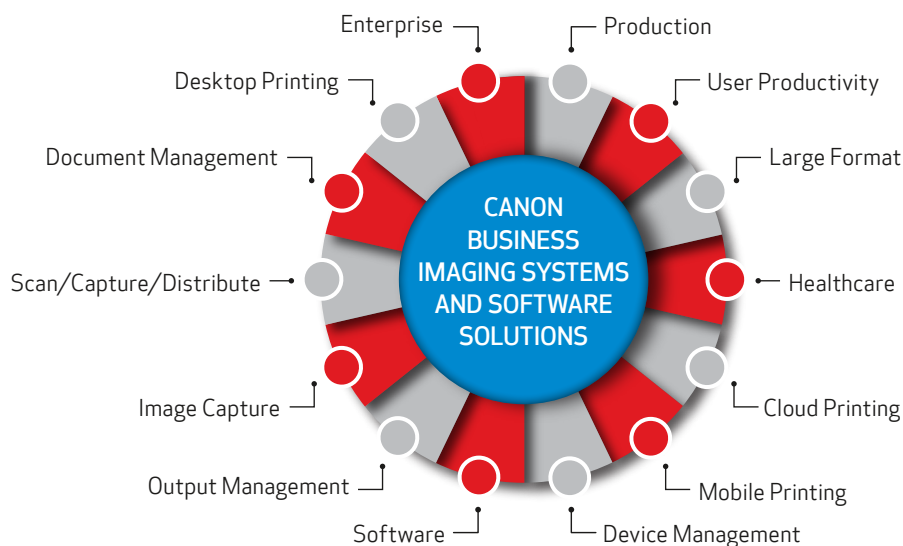# AWARD-WINNING SOLUTIONS AND SERVICES

Canon's commitment to delivering outstanding imaging solutions and exceptional services to its customers is reflected in the awards and recognition received.

February 2019

CANON DELIVERS OUTSTANDING TECHNOLOGIES ACROSS MANY MARKETS

Canon U.S.A. receives numerous awards and recognition from top industry analysts and holds leadership positions in key segments of the office imaging market. When choosing Canon, you can feel confident that you're partnering with a company that delivers outstanding technologies across a range of markets.

As a leader in advanced digital imaging, Canon offers its customers a comprehensive line-up of solutions. Whether it's software to help streamline workflows or imaging devices for small offices, large enterprises, or high-volume production environments, Canon has a solution to suit virtually every need, application, and budget.

Enterprise

Production

Desktop Printing

User Productivity

Document Management

Large Format

Scan/Capture/Distribute

CANON BUSINESS IMAGING SYSTEMS AND SOFTWARE SOLUTIONS

Healthcare

Cloud Printing

Image Capture

Output Management

Mobile Printing

Software

Device Management

imageRUNNER ADVANCE AWARDS

Keypoint Intelligence—Buyers Lab 2018, 2017, and 2016 Copier MFP Line of the Year Canon imageRUNNER ADVANCE Series

For three consecutive years, Canon has earned BLI's prestigious Copier MFP Line of the Year award. This validates Canon's strong copier market reputation for offering reliable, easily adaptable systems that can enhance existing workflows.

According to George Mikolay, Associate Director, Copiers/Production, Keypoint Intelligence, "The introduction of the third generation of imageRUNNER ADVANCE MFPs was a pivotal moment for Canon, and as this generation of MFPs continues to grow, so does Canon's ability

to offer fully integrated and holistic business solutions."

The award-winning, third generation imageRUNNER ADVANCE MFPs demonstrate Canon's commitment to embrace a unified approach across hardware and software solutions to help enterprise environments optimize their digital workplace transformation. They can also help you meet today's workforce demands of flexibility, customization, and convenience in the office.

imageRUNNER ADVANCE

imageRUNNER ADVANCE C7500 Series

imageRUNNER ADVANCE C7580i with ColorPASS-GX500 Controller (EFI Fiery-based) : BLI 2018 RPO Award Outstanding Color Entry-Level CRD Production Device

imageRUNNER ADVANCE C7580i: BLI 2017 Summer Pick Award Outstanding 70- to 80-ppm Color Copier MFP

imageRUNNER ADVANCE C5500 Series

BetterBuys 2016 Editor's Choice Award

imageRUNNER ADVANCE C5560i: BLI 2017 Summer Pick Award Outstanding 60-ppm Color Copier MFP

imageRUNNER ADVANCE C5550i: BLI 2017 Winter Pick Award Outstanding 41- to 50-ppm A3 Color MFP

imageRUNNER ADVANCE C5535i: BLI 2017 Winter Pick Award Outstanding 31- to 40-ppm A3 Color MFP

imageRUNNER ADVANCE C3500 Series

imageRUNNER ADVANCE C3530i: BLI 2017 Summer Pick Award Outstanding 30-ppm Color Copier MFP

imageRUNNER ADVANCE C3525i: BLI 2017 Summer Pick Award Outstanding 25-ppm Color Copier MFP

imageRUNNER ADVANCE C355iF/C255iF Models

imageRUNNER ADVANCE C355iF: BLI 2017 Summer Pick Award Outstanding Color Multifunction Printer for Large Workgroups

imageRUNNER ADVANCE C255iF: BLI 2017 Summer Pick Award Outstanding Color Multifunction Printer for SMBs

imageRUNNER ADVANCE 8500 Series

BetterBuys 2017 Innovative Product of the Year
BetterBuys 2016 Editor's Choice Award

imageRUNNER ADVANCE 8505i: BLI 2016 Summer Pick Award Outstanding 91- to 105-ppm A3 Monochrome MFP

imageRUNNER ADVANCE 8585i: BLI 2016 Summer Pick Award Outstanding 81- to 90-ppm A3 Monochrome MFP

imageRUNNER ADVANCE 6500 Series

BetterBuys 2016 Editor's Choice Award

imageRUNNER ADVANCE 6575i: BLI 2016 Summer Pick Award Outstanding 71- to 80-ppm A3 Monochrome MFP

imageRUNNER ADVANCE 6565i: BLI 2016 Summer Pick Award Outstanding 61- to 70-ppm A3 Monochrome MFP

imageRUNNER ADVANCE 4500 Series

BetterBuys 2017 Editor's Choice Award

imageRUNNER ADVANCE 4535i: BLI 2017 Summer Pick Award Outstanding 35-ppm Copier MFP

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imageCLASS AWARDS

imageCLASS MF269dw/MF267dw/MF264dw

BLI 2019 Winter Pick Award
Outstanding Personal Multifunction Printer

imageCLASS LBP215dw/LBP214dw

BLI 2018 Summer Pick Award
Outstanding Printer for Small and Home Offices

imageCLASS MF525dw

BLI 2018 Summer Pick Award
Outstanding Color Multifunction Printer for SMBs

BetterBuys 2018 Editor's Choice Award

Color imageCLASS MF735Cdw/MF733Cdw/MF731Cdw

BLI 2018 Winter Pick Award
Outstanding Color Multifunction Printer for Small Workgroups

Color imageCLASS MF634Cdw/MF632Cdw

BLI 2018 Winter Pick Award
Outstanding Personal Color Multifunction Printer

imageCLASS

SOFTWARE AWARDS

Therefore 2018
BLI 2019 Winter Pick Award
Outstanding Information Governance Solution

uniFLOW Online
BLI 2019 Winter Pick Award
Outstanding Cloud Output-Management Solution

IRIS IRISPowerscan 10
BLI 2018 Winter Pick Award
Outstanding Scan Capture and Processing Solution

Therefore Online SMB
BLI 2018 Winter Pick Award
Outstanding SMB Information Management and Workflow Solutions

uniFLOW 2018 LTS
BLI 2018 Winter Pick Award
Outstanding Enterprise Output and Scan Management Solution

Therefore 2016
BLI 2017 Winter Pick Award
Outstanding Information Management Platform

uniFLOW V5.4
BLI 2017 Winter Pick Award
Outstanding Output Management Platform

uniFLOW

Therefore

IRISPowerscan 10

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imagePROGRAF AWARDS

Keypoint Intelligence—Buyers Lab 2017 Wide Format Line of the Year

Marlene Orr, Director, Office Equipment Product Analysis, at BLI states the following: "The comprehensiveness of Canon's offerings, satisfying the production/proofing print markets with the 8-color models and the high-end graphics markets with the 11-color plus chroma optimized models across all the common size ranges, together with the outstanding lab performance of all the models tested have earned Canon the 2017 Line of the Year award for its wide-format graphic arts and technical printers."

	imagePROGRAF TM Series	
	CE 2019 HOT PRODUCTS	
	imagePROGRAF TM-305 MFP T36	
	RED HOT Technology	
	imagePROGRAF TX Series	
	CE 2018 HOT PRODUCTS	
	imagePROGRAF TX-3000 MFP T36	
	Wide-Format and Signage Top Products 2018 Output Device: Engineering Printer	
	imagePROGRAF TX-3000 MFP T36	
	Wide-Format and Signage Top Products 2018 Ink and Toner: Aqueous/Durable Aqueous/Latex Ink/Dye-Sub	
	imagePROGRAF PRO-2000/PRO-4000 Series	
	Series Award: BLI 2017 Winter Pick Award Outstanding Professional Photo and Fine Art Wide-Format Printer Series	
	imagePROGRAF PRO-4000S/PRO-6000S Series	
	Series Award: BLI 2017 Winter Pick Award Outstanding Poster and Indoor Signage Wide-Format Printer Series	
	imagePROGRAF iPF770 Model	
🔴 ⚪	BLI 2016 Winter Pick Award Outstanding 36" Color Wide-Format Technical Printer	

imagePROGRAF

imagePRESS/varioPRINT AWARDS

varioPRINT 140/135/115

varioPRINT 140/135/115 with PRISMAsync Print Controller
BLI 2018 PRO Award – Outstanding Light-/Mid-Volume Production Device

imagePRESS C850 Model

imagePRESS C850 with PRISMAsync Color Printer Server
BLI 2017 PRO Award – Outstanding Color Light Production Device

imagePRESS C850 with imagePRESS Server F200
BLI 2017 PRO Award – Outstanding Color Light Production Device

imagePRESS

FIELD TESTED
BLI
PRODUCTION PRINTER
2018
PRO AWARD

FIELD TESTED
BLI
PRODUCTION PRINTER
2017
PRO AWARD

imageFORMULA AWARDS

		BetterBuys 2018 Editor's Choice Award
		imageFORMULA C225W II
		BLI 2019 Winter Pick Award Outstanding Workgroup Scanner
		imageFORMULA DR-M260
		BLI 2018 Winter Pick Award Outstanding Workgroup Scanner
🔴	⚫	**BetterBuys 2018 Innovative Product of the Year**
🔴	⚫	**BetterBuys 2017 Editor's Choice Award**
		imageFORMULA ScanFront 400 Model
🔴	⚫	BLI 2017 Summer Pick Award Outstanding Workgroup Scanner
		imageFORMULA DR-G1100 Model
🔴	⚫	BLI 2016 Winter Pick Award Outstanding Budget-Friendly A3 Mid-Volume Production Scanner
		imageFORMULA DR-F120 Model
🔴	⚫	BLI 2015 Summer Pick Award Outstanding Achievement in Value
		imageFORMULA DR-M1060 Model
🔴	⚫	BLI 2015 Winter Pick Award Outstanding Achievement in Value

KEYPOINT INTELLIGENCE—BUYERS LAB
PACESETTER AWARDS

Canon U.S.A., Inc. has been honored with the prestigious BLI PaceSetter award in the categories of Document Imaging Security, Mobile Print, Education, Financial Services, and Healthcare – Hospital Networks from the analysis at Keypoint Intelligence – Buyers Lab (BLI).

Healthcare – Hospital Networks 2019–2020

- Outstanding solutions and services for healthcare providers
- Strong mix of offerings beyond document imaging
- Feature-rich Canon products to suit any document input/output need in a healthcare environment

Outstanding Serviceability 2018-2019

- Key areas of evaluation included company vision, in-field support, environmental considerations, tools and training provided to service technicians, and device design.
- Components supporting Canon's overall excellent service reputation are its Technical Support Center (TSC) and Customer Solutions Center (CSC).
- Canon's outstanding predictive service model and smART service system train customers on device usage, enable certain error codes that allow direct dealer contact so the customer is unaware of any issues, and plan service calls with greater efficiency.

Ease of Use: Enterprise Devices 2018-2019

- Control panel was ranked extremely easy-to-use and offers several customizations through presets, screen design, and favorites.
- This same control panel is available across the line, meaning employees moving around the organization will lose no time recognizing processes at the MFP.
- Job management was one area where Canon stood out from the industry, allowing urgent jobs to be easily prioritized and modified.

Document Imaging Security 2017-2018

- Unsurpassed, built-in user-authentication
- Leadership in industry security initiatives
- uniFLOW platform handles authentication, user tracking, and document-centric data loss prevention for all-size businesses

Mobile Print 2017-2018

- Wide-reaching portfolio
- Security features like secure pull-printing, authentication, and tight integration with output management software
- Strong support for mobile-friendly industry standards
- Excellent hardware compatibility and adaptability including brand-agnostic solutions

Education – Higher Education 2017-2018

- Wide spectrum of devices
- Advanced software solutions and partnerships
- Impressive peripheral offerings
- Support for campuses with professional services

Financial Services 2017-2018

- Automated mortgage loan processing
- Wide-ranging hardware for offices
- Excellent security-software portfolio
- World-class services and support
- Outstanding production-print portfolio

OTHER AWARDS AND RECOGNITIONS

Homeland Security Awards "ASTORS" Platinum Award and Gold Awards

Canon U.S.A., Inc. was recently named by American Security Today (AST) as a winner of two of its 2018 "ASTORS" Homeland Security Awards. The awards recognize Therefore™—a premier information management, workflow, and business analytics platform offered by

Canon—as a Platinum Award Winner for "Best Data Storage Security Solution" and Canon's imageRUNNER ADVANCE, uniFLOW, and imageWARE Secure Audit Manager as a Gold Award Winner for "Best Access Control & Authentication System."

BenchmarkPortal Awards 2018 Center of Excellence

The Canon U.S.A., Inc. Technical Support Center has earned the "Center of Excellence" certification from BenchmarkPortal for the tenth consecutive year. Contact centers achieved the Center of Excellence distinction based on best-practice metrics drawn from the world's largest database of objective and quantitative data that's audited and validated by researchers from BenchmarkPortal.

To achieve certification as a Center of Excellence, a company must undergo a rigorous benchmarking process, which compares the organization's operational metrics to those of its peers using the world's largest database of contact center metrics. During this process, BenchmarkPortal experts audit and verify key data from the contact center applying for certification.

Canon Named a LEADER in IDC MarketScape: Worldwide Contractual Print and Document Services Hardcopy 2018-2019 Vendor Assessment

This positioning recognizes Canon's comprehensive portfolio of Managed Document Services (MDS) as well global expertise in process optimization and information management

Based on a five-stage process:
- Discover
- Design
- Implementation/Transition
- Support/Manage
- Review

Canon's approach to MDS is used throughout all the services and has been acknowledged as a successful methodology through this recognition.

From the printed page to the electronic document, Canon MDS provides a portfolio of custom services to help achieve your business goals for cost reduction, improved serviceability, support, and information accessibility.

IDC MarketScape: Worldwide Contractual Print & Document Services Hardcopy 2018-2019 Vendor Assessment (doc #US44387318, December 2018)

OTHER AWARDS AND RECOGNITIONS

2018 iF Design Award

iF Design Awards are recognized internationally as one of the most prestigious awards within the field of design, with outstanding industrial designs chosen from all over the world each year.

iF Design Award 2018 (Product) Winners

- EOS M5 Interchangeable Lens Camera
- EF 70-300 mm f/4-5.6 IS II USM Telephoto Zoom Lens
- PIXMA G-Series Wireless All-In-One Printer
- CXDI-810C, CXDI-710C, and CXDI-410C Wireless Detectors
- imageCLASS MF735Cdw/MF733Cdw/ MF731Cdw/ MF634Cdw/MF632Cdw/ LBP654Cdw/LBP612Cdw Printers
- EOS 5D Mark IV DSLR Camera

U.S. EPA ENERGY STAR® Program
2018 Partner of the Year—Sustained Excellence Award

Canon U.S.A., Inc. is a proud recipient of the United States Environmental Protection Agency's 2018 ENERGY STAR® Partner of the Year—Sustained Excellence Award! This award is bestowed upon companies that demonstrated continued leadership in energy efficiency and commitment to the ENERGY STAR® program. Canon has been recognized for the third consecutive year for its outstanding contribution to the reduction of greenhouse gas emissions by manufacturing energy-efficient products and educating consumers about energy efficiency.

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